

Please review my terms below. Upon booking an appointment you will be sent a copy directly to your email for signature of agreement.

Cancellations and No-Shows

I understand that if I cancel or reschedule my appointment within 24 hours or less that I am subject to a \$50 cancellation fee charged to my card on file. I understand that if I no-show my appointment I am subject to a cancellation fee of \$100 charged to my card on file. I understand that if I no-show an appointment I must pay a non refundable deposit of my full service prior to booking another appointment. I understand that if I no-show my appointment 3 times I will no longer be able to book a service with Lindsay Nelson.

Recommended Hair Care

I understand that my stylist, Lindsay Nelson, has gone through extensive training and certifications to recommend the best maintenance routine custom to my hair style and type. I understand that if I do not comply with the necessary recommendations and routines to ensure the health and longevity of my hair that Lindsay Nelson will not guarantee her services provided to me. I understand that using any non-professional, or professional products and haircare sold outside of Lindsay Nelson directly that Lindsay Nelson will not guarantee the services provided.

Client Satisfaction

I understand that Lindsay Nelson takes pride in her work and always strives to provide me with the best service possible. I understand that to achieve my desired look more than 1 session may be needed. I understand that Lindsay Nelson is a beautician and not a magician, and that my hair may not be exact to a picture that I may show her, but that she will do her absolute best to have the results as close as she possibly can, keeping in mind that no two heads of hair are the same. I understand that if for any reason I am dissatisfied with my results that I will personally contact Lindsay Nelson within 7 days of my service so that together we can come up with a plan.